

Publications

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Digital Repository Concierge @ Your Service

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Digital Repository Concierge @ Your Service

NEFLIN Hot Topics Conference

July 24, 2020

Presenters

ERAU Scholarly Communication Team (SCT)

- Anne Marie Casey, Library Director & SCT Lead
- Chip Wolfe, Scholarly Commons Administrator
- Debra Rodensky, Scholarly Communication Librarian (Faculty/Student Support)
- Cassandra Konz, Scholarly Communication Librarian (OER/Textbook Affordability)
- Jesper Jensen, Scholarly Communication Technician

Agenda

- Brief Background and History
- Conferences and Journals
- Faculty Support Team
- OER and Textbook Affordability
- Research Data Management
- Takeaways
- Questions



Embry-Riddle Aeronautical University

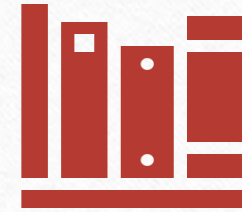


Three campuses

Daytona Beach – ca. 7,000 residential students

Prescott, AZ – ca. 3,000 residential students

Worldwide – ca. 9,000 (FTE) distance learners



Two libraries

Hunt Library in Daytona Beach (serves Daytona Beach and Worldwide)

Hazy Library serves Prescott

Our Digital Repository

The screenshot shows the homepage of the Embry-Riddle Aeronautical University Scholarly Commons. At the top, the logo for Embry-Riddle Aeronautical University is displayed next to the text 'SCHOLARLY COMMONS'. Below the logo is a navigation menu with links for HOME, ABOUT, FAQ, and MY ACCOUNT. On the left side, there is a search box with a search button and a dropdown menu for 'in this repository'. Below the search box are links for 'Advanced Search' and 'Notify me via email or RSS'. Further down, there is a 'SelectedWorks' section with links for 'Log-in to SelectedWorks', 'Set-up Instructions (Campus Access Only)', and a 'Browse' section with links for 'Collections' and 'Disciplines'. In the center, there is a photograph of three people (two men and one woman) looking at a large map or document on a table. Below the photograph is a 'Browse Research and Scholarship' section with a 'Follow' button and links for 'Collections: Colleges, Centers, or Departments', 'Open Educational Resources', 'Conferences and Events', and 'Student Works'. At the bottom, there is a cookie consent message: 'cookies to help provide and enhance our service and tailor content. By closing this message, you agree to the [use of cookies](#).'

- Scholarly Commons
 - ERAU institutional repository, launched May 2013
 - Open access to the creative works of ERAU faculty, students, and staff
 - University collaborative primarily maintained by the Hunt Library SCT
- A little data
 - 24,284 contributions (7/20/20)
 - 2,726,313 downloads (7/20/20)

Concierge Service



Concierge customer service isn't just for hotels; it's a white-glove level of service designed to elicit **next-level customer loyalty**. Once exclusive to five-star hotels and luxury retailers, concierge-style customer service is something today's mainstream businesses aspire to deliver.

<https://www.customercontactweekdigital.com/customer-experience/articles/concierge-customer-service>

Why a Concierge Service?



**Institutional repositories
very novel concept at
ERAU in 2011**



Prior research

Faculty are busy and are challenged to
learn one new technology
Students are busy and don't always
recognize long-term benefits



**Successful predecessors
offered mediated services**



**Customer service has
always been the top priority
of the Hunt Library**

Conferences and Events

- 30 Conferences hosted in Scholarly Commons
 - Scholarly in nature
- 9 Events
 - Creative or K-12

NTAS

National Training
Aircraft Symposium

EMBRY-RIDDLE
Aeronautical University.

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Conference Home

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32nd National Training Aircraft Symposium (NTAS)
March 2 - 4, 2020
Embry-Riddle Aeronautical University
Daytona Beach, Florida

2020 Conference Proceedings will be available soon. Check back for the announcement that individual presentations and keynote speaker presentations are posted and available for download.

Download the NTAS2020 App



Conferences and Events

What we offer for Conferences and Events

- Site builds
 - Agenda publishing and updating
 - Supporting HTML pages (CFP, directions, sponsors, etc.)
- Training and support for power users to manage their own site
- Publishing of proceedings
- Expandable platform for reoccurring annual events

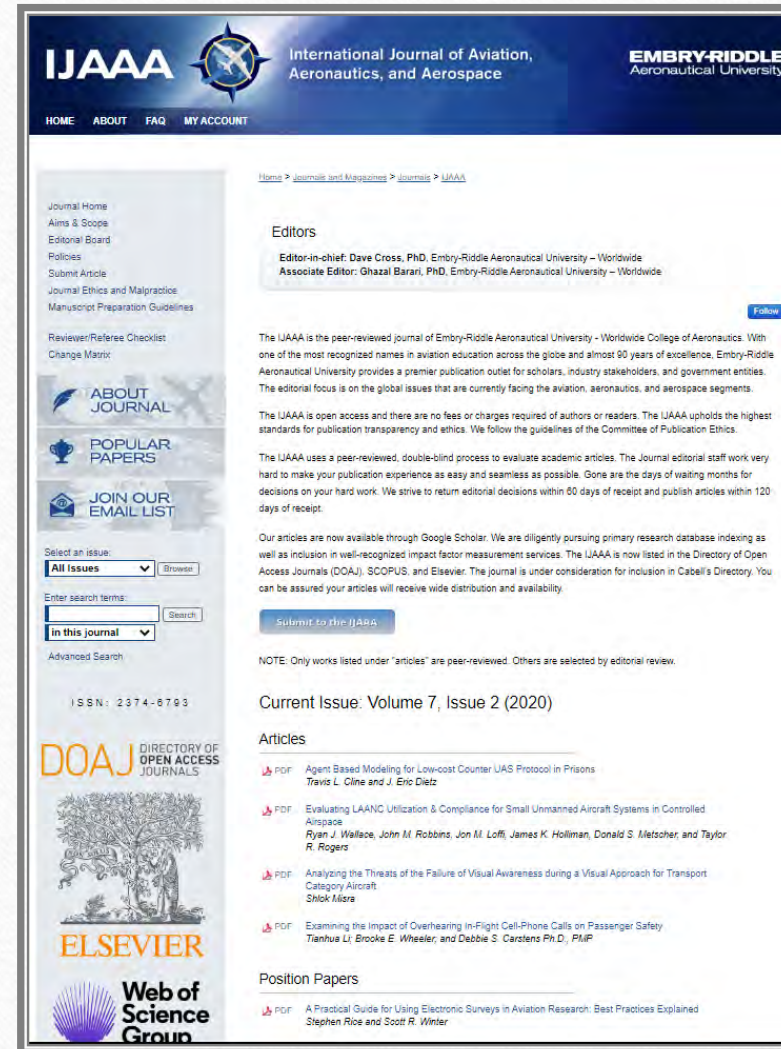
Journals and Magazines

- 7 Journals
 - 4 Professional faculty run
 - 2 Undergraduate
 - 1 Creative
- 5 Magazines
 - Alumni
 - Research
 - Philanthropy

Journals and Magazines

What we offer for Journals

- Site build
- Site management and updates
- Peer Review tools
- Publishing of issues (in some cases)



The screenshot displays the homepage of the International Journal of Aviation, Aeronautics, and Aerospace (IJAAA). The header features the IJAAA logo, a navigation menu with 'HOME', 'ABOUT', 'FAQ', and 'MY ACCOUNT', and the Embry-Riddle Aeronautical University logo. A left sidebar contains links for 'Journal Home', 'Aims & Scope', 'Editorial Board', 'Policies', 'Submit Article', 'Journal Ethics and Malpractice', and 'Manuscript Preparation Guidelines'. Below these are 'Reviewer/Referee Checklist' and 'Change Master' options. The main content area includes a search bar with a dropdown menu set to 'All Issues', a search input field, and a 'Submit to the IJAAA' button. A 'NOTE' section states that only works listed under 'articles' are peer-reviewed. The 'Current Issue' is identified as Volume 7, Issue 2 (2020). An 'Articles' section lists three papers with PDF icons: 'Agent Based Modeling for Low-cost Counter UAS Protocol in Prisons' by Travis L. Cline and J. Eric Dietz; 'Evaluating LAANC Utilization & Compliance for Small Unmanned Aircraft Systems in Controlled Airspace' by Ryan J. Wallace, John M. Robbins, Jon M. Loff, James K. Holliman, Donald S. Metzger, and Taylor R. Rogers; and 'Analyzing the Threats of the Failure of Visual Awareness during a Visual Approach for Transport Category Aircraft' by Shik Mera. A 'Position Papers' section lists one paper: 'A Practical Guide for Using Electronic Surveys in Aviation Research: Best Practices Explained' by Stephen Rice and Scott R. Winter. The footer includes logos for DOAJ, Elsevier, and the Web of Science Group, along with the ISSN number 2374-6793.

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Lift Online/Interactive

Home > Journals and Magazines > Magazines > Lift > 26

Next >

LIFT: THE ALUMNI MAGAZINE OF EMBRY-RIDDLE AERONAUTICAL UNIVERSITY (ERAU)



Lift 2020 Spring

Download Full Text (5.2 MB)

Download

Original full-resolution PDF singles layout (42.8 MB)

Download

Original full-resolution PDF spread layout (42.4 MB)

Download

15 DOWNLOADS

Since June 04, 2020

PLUMX METRICS

SHARE



Contents

- Chatter: News and notes from the world of Embry-Riddle
- Feedback: Embry-Riddle alumni and friends offer comments and opinions
- In Other Words: What Makes an Engineer Tick? Ken Hurt's ('97) journey took him

Journals and Magazines

What we offer for Magazines

- Site build
- Publishing
- Document optimization
- Archiving

Faculty Support Team (FST)

- Who we are:
 - Members of the Scholarly Communication Team and the Research Department.
- What we offer:
 - Outreach to all ERAU faculty, staff, and students to encourage participation.
 - Concierge service to efficiently publish faculty, staff, and student output.

Faculty Support Team Concierge Service

- What we offer:
 - Copyright Checks
 - Harvesting Citations
 - Metadata Input
 - File Uploads
 - Personal research page set-up



Faculty Support Team

Our Collections

Total = 223



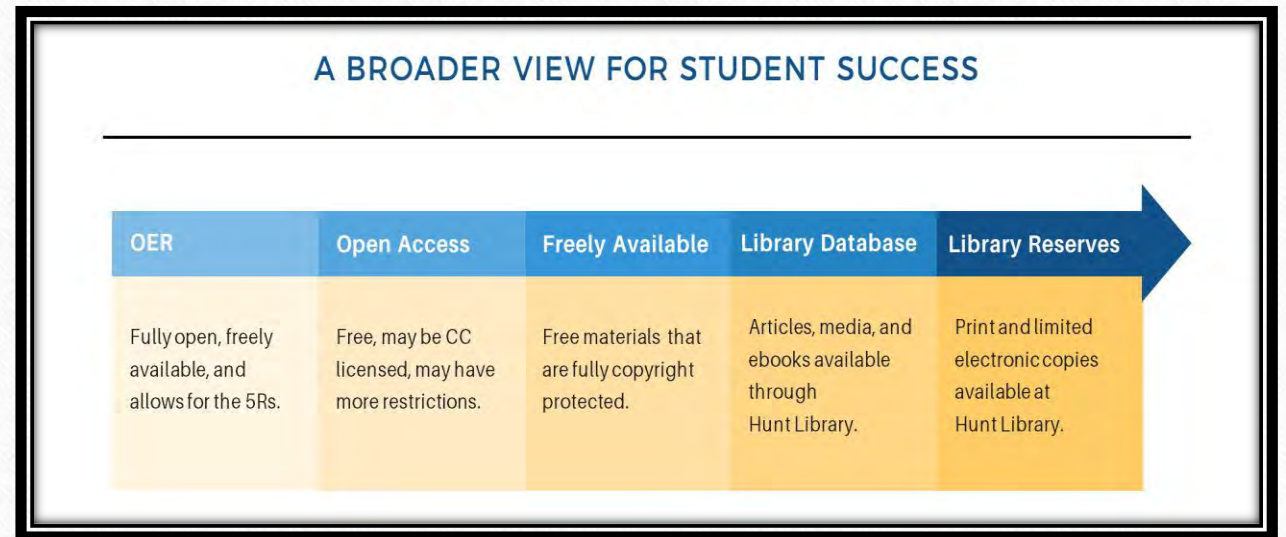
Open Educational Resources (OER)

- OER is part of a larger textbook affordability initiative
- What we offer:
 - Assistance finding materials
 - Education and training
 - Publishing OER
 - Hosting course materials



OER Assistance and Education

- Process:
 - Meet faculty where they are
 - Tailored solutions
 - Provide tools and hands-on assistance
 - Find ways to make the process easier



Enter search terms: Search

in this collection

Advanced Search

Notify me via email or [RSS](#)

Browse


- Collections
- Disciplines
- Authors

Links

- Conference/Event Hosting
- Journal or Event Request Form
- OER Research Guide
- Scholarly Commons Help
- Contact Us

OPEN EDUCATIONAL RESOURCES

SCHOLARLY COMMONS AT EMBRY-RIDDLE

OPEN  ACCESS

OPEN ACCESS TEXTBOOKS

Textbooks are open access materials that are used by ERAU faculty and students. Some textbooks have been authored by ERAU faculty, while others are open access texts adopted by ERAU faculty. These textbooks are freely available through a Creative Commons License to download and print in various formats. They may replace or supplement more costly textbooks used for ERAU classes.

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Calculus

Physics

Introduction to Engineering

Statistics

Leveraging the IR for OER

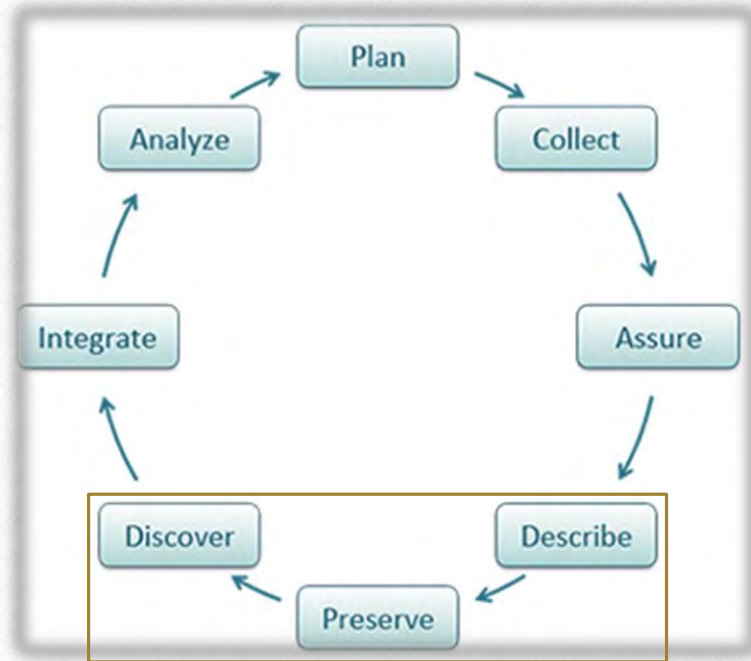
- Publishing and hosting platform
- 3 sections to meet different needs
 - Coursepacks
 - Textbooks
 - OER
- Continually evolving

Research Data Management (RDM)

- What we offer:
 - A site to host their datasets
 - Open access availability
 - Concierge support throughout the process



RDM Foundation



- Research Data
 - No universal definition
 - Differs by discipline
 - Anything collected during a research process
- RDM Lifecycle
 - Consist of 8 components
- Library's involvement
 - Describe
 - Preserve
 - Discover

Home > Datasets > Mesopause Airglow Disturbances > 1 Next >

MESOPAUSE AIRGLOW DISTURBANCES DRIVEN BY NONLINEAR INFRASONIC ACOUSTIC WAVES GENERATED BY LARGE EARTHQUAKES

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Figure 2, animation [Download](#)

[Pavel Inchin, Embry-Riddle Aeronautical University](#) [Follow](#)

[Jonathan B. Snively, Embry-Riddle Aeronautical University](#) [Follow](#)

[Amy Williamson, University of Oregon](#)

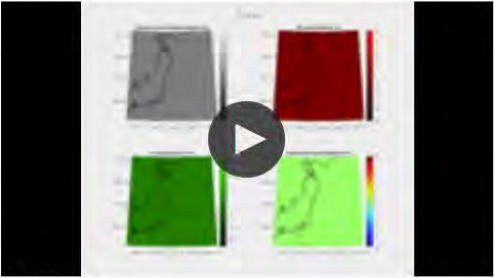
[Diego Melgar, University of Oregon](#)

[Jamie Aguilar Guerrero, Embry-Riddle Aeronautical University](#) [Follow](#)

[Matthew D. Zettergren, Embry-Riddle Aeronautical University](#) [Follow](#)

Description

The movie represents animation of simulated vertical surface displacements, vertically integrated OH(3,1) and O(1S) photon volume emission rate, and OH(3,1) brightness-weighted temperature perturbations. The movie supplements Figure 2 of the manuscript.



Publication date
2020

Keywords
coseismic mesopause airglow disturbances, infrasonic acoustic waves, physical modeling, nonlinear waves, upper atmosphere, airglow

File Format(s) Included
mp4

Our RDM Process

- Started in 2018
 - We currently host 8 datasets
 - An RDM Support Team was formed in 2019
- Request from the researcher(s)
 - A site is built
 - Metadata added
 - A DOI is generated
 - Data published
 - Support throughout the process

Ongoing communication

Takeaways



- Collaboration across the organization is very important
- Empower scholarly communities
- One-on-one communication is important
- Meet your community where they are
- Adopt a servant mindset

Questions



Contact Information

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- Jesper Jensen – jensej23@erau.edu
- Cassandra Konz – konzc@erau.edu
- Debra Rodensky – rodenbf9@erau.edu
- Chip Wolfe - wolfe309@erau.edu