

# Sharon L. Burton

PhD, DBA, MBA-HRM, MBA-Mgmt, PMP, CISM, CCMP, MLSSBB, CKL, SWP

♦ Wilmington, De 19805

♦ (C) 302-547-8010

♦ [sharonburton2@comcast.net](mailto:sharonburton2@comcast.net)

## PROFILE

Dr. Burton is a proven faculty member, dissertation chair, and leader. Her academic, corporate, and government experience supports advanced skills and sound knowledge transfer.

Over 25 years of adeptness at blending education, technical acumen with strategic oversight, consistently delivering solutions that fortify information security and enhance organizational resilience.

- Published Thought Leader    Experienced Strategist    Accomplished Practitioner

**Published:** 110 + publications - double-blind peer-reviewed, and discipline-based research (i.e., articles, book chapters, book, and proceedings)

Indexes: SCOPUS ID: 278 641, ORCID ID: 0000-0003-1653-9783, and Web of Science Research ID: B-2916-2019.

## EDUCATION AND CERTIFICATIONS

Ph.D., Cybersecurity Leadership, Capitol Technology University.....05/2022

- Cybersecurity Leadership from A Telemedicine/Telehealth Knowledge and Organizational Development Examination (successfully defended 01/28/2022)

DBA, Quality Systems Management, National Graduate School of Quality Management.....06/2015

- Dissertation-Best Practices for Faculty Development through Andragogy in Online Distance Education (successfully defended 10/16/2014)
- Concentrations-Quality Management (Business Process Improvement and Operations Management), Distance Education, and Andragogy (Adult Learning)

MBA, Management, American InterContinental University.....05/2006

MBA, Human Resource Management, American InterContinental University.....03/2006

B.S., Criminology, Florida State University.....04/1984

- Concentration - Crime Scene Investigation (Crime Lab Internship)

**Certification:** Certified Information Security Manager (CISM).....10/2023

**Certification:** Project Management Professional (PMP) .....10/2023

**Certification:** Strategic Workforce Planning, Human Capital Institute.....12/2020

**Certification:** Master Lean Six Sigma Black Belt, Journi-Tech Corporation.....07/2019

**Certification:** Kaizen Leader, Acuity Institute.....01/2018

**Certification:** Certified Change Management Professional, Acuity Institute.....11/2016

**Certification:** Virtual Learning Instructor, Jones International University.....05/2014

**Certification:** Kirkpatrick Four Levels Evaluation, Kirkpatrick Partners.....03/2011

**Certification:** Virtual Learning Instructor, Wilmington University.....12/2009

**Certificate:** Rothwell Center for Teaching and Learning Excellence (RCTLE).....09/2024

**Certificate:** Diversity, Equity, & Inclusion, University of South Florida.....05/2021

**Certificate:** Advanced Communicator Gold, Toastmasters International.....02/2012

**Certificate:** Artificial Intelligence/Robotic Processing, UiPath Academy.....01/2021

**Diploma:** Robotic Starter Training, UiPath Academy.....11/2019

**Diploma:** Business Analyst Training, UI Path Academy.....11/2019

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**Badge:** Project Management Professional (PMP), PMI Institute.....11/2023

**Badge:** Diversity, Equity, and Inclusion in the Workplace Certificate, USF Office of Corporate Training  
and Professional Education Academy.....05/2021

**Badge:** Artificial Intelligence (AI) Computer Vision, UiPath Academy.....05/2019

**Diploma:** Artificial Intelligence Computer Vision 2.0, UiPath Academy.....10/2019

**Diploma:** UiPath 2018.4.....10/2019

## KEY AREAS OF EXPERTISE

Artificial Intelligence	Development/Management	Leadership Development
BIAs/BCPs/DRPs	Governance	Mentoring/Coaching
Certification Development	Dissertation Chair/Mentor	Policy/Procedure/Standards
Current/Future State Analysis	Faculty Development	Project Management
Cybersecurity Leadership	Information Risk Management	Program Management
Change/Agile Management	Information Security	Process Improvement
Curriculum Development	Incident Management	Product Management
Quality Management	Strategic Workforce Planning	Public Speaking
Readiness Assessment	Consultation	Teacher/Facilitator
Researcher/Writer	Technical Writing/Editing	Test/Quiz Development
Strategic leadership		

## ACADEMIC EXPERIENCE (DEMONSTRATED)

**EMBRY-RIDDLE UNIVERSITY, DAYTONA, FL.....08/2024-PRESENT**

ACCREDITED BY SOUTHERN ASSOCIATION OF COLLEGES AND SCHOOLS COMMISSION ON COLLEGES (SACSCOC).

**ASSISTANT PROFESSOR OF THE PRACTICE IN THE COLLEGE OF AVIATION.** Credentialed academician and practitioner who is committed to providing teaching, mentoring, and encouragement to students to achieve their educational goals. **COURSES:** CYBR 335, Information Security Tools and Techniques; MACY 520, Aviation Cybersecurity Threats, Actors, Tools, and Techniques

**CAPITOL TECHNOLOGY UNIVERSITY, LAUREL, MD.....05/2022-PRESENT**

ACCREDITED BY THE COMMISSION ON INSTITUTIONS OF HIGHER EDUCATION OF THE MIDDLE STATES COMMISSION ON HIGHER EDUCATION.

**DOCTORAL DISSERTATION AND ADJUNCT FACULTY.** Serves as doctoral dissertation chair and adjunct faculty for cybersecurity and artificial intelligence students supporting STEM education. Provide student assessment and evaluation. Courses: Dissertation – DRW 800, Research & Writing Selected Topics; DRW 899, Doctoral Research & Writing Selecte; DRW 940, Doctoral Defense; RSC 899, Doctoral Dissertation Research; PRM 530: Product Management Tools & Metrics; MBA 540: Web Analytics. Platform: Canvas; PRM-610: Managing the Life of a Product

**GRAND CANYON UNIVERSITY, PHOENIX, AZ.....05/2015-12/2022**

ACCREDITED BY THE COMMISSION ON INSTITUTIONS OF HIGHER EDUCATION OF THE NORTH CENTRAL ASSOCIATION OF COLLEGES AND SCHOOLS

**DOCTORAL DISSERTATION CHAIR AND ADJUNCT FACULTY.** SERVES AS A DOCTORAL CHAIR TO TEACH, SHAPE, REFINE, AND DIRECT STUDENTS' CHOICES OF SUB-DISCIPLINES IN WHICH THEY WILL BE EXAMINED OR

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ON WHICH THEY WILL WRITE A DISSERTATION. PROVIDE STUDENT ASSESSMENT AND EVALUATION.

PLATFORM: LOUDCLOUD

**FLORIDA INSTITUTE OF TECHNOLOGY, FT LEE, VA CAMPUS.....01/2015-07/2022**

ACCREDITED BY THE SOUTHERN ASSOCIATION OF COLLEGES AND SCHOOLS COMMISSION ON COLLEGES, INC.

**ASSOCIATE FACULTY.** Serves as an adjunct professor for business and information technology, supporting technical education. Provide student assessment and evaluation. Courses: MGT 5020 Applied Management Project; MGT 5033 Human Resource Management; ORP 5040 Quality Assurance. Provide adult learner assessment and evaluation. Platform: Canvas

**CLAREMONT LINCOLN UNIVERSITY, CLAREMONT, CA.....03/2018-05/2019**

ACCREDITED BY ACCREDITED BY WASC SENIOR COLLEGE AND UNIVERSITY COMMISSION (WSCUC).

**ASSOCIATE ADJUNCT FACULTY.** Served as an adjunct professor for the M.A. Human Resources Management. Provided student assessment and evaluation of all aspects of people management, including understanding the human resources functions and enhancing students' abilities to apply key HR legislation. Taught the key elements of a total compensation system, developing essential skills for attracting and selecting employees, discovering the purpose and process of talent management, and applying HR analytics to decision-making. Platform: Canvas

**BAKKE GRADUATE UNIVERSITY, DALLAS, TX.....07/2014-07/2015**

ACCREDITED BY (TRACS) TRANSACTIONAL ASSOCIATION OF CHRISTIAN COLLEGES AND SCHOOLS:

RECOGNIZED BY (CHEA) COUNCIL FOR HIGHER EDUCATION ASSOCIATION

**DISSERTATION COMMITTEE MEMBER.** Serve to guide students in the development of prospectus, as well as the final dissertation, on Transformational Leadership and Six Sigma. Provide adult learner assessment and evaluation. Platform: Zoom

**JONES INTERNATIONAL UNIVERSITY, CENTENNIAL, CO.....04/2013-12/2014**

ACCREDITED BY THE HIGHER LEARNING COMMISSION (HLC), A COMMISSION OF THE NORTH CENTRAL ASSOCIATION OF COLLEGES AND SCHOOLS

**ADJUNCT FACULTY.** Served as an adjunct professor for the following courses: April 2014, BC 480 Business Communication Technologies; Aug 2014, BBA 110, History of Business, Section 2; Sept 2014, BBA 101, Introduction to Business, Leadership, and Organizations, Section 4; and Sept 2014, BC 380, Team Communication, Section 1. Jan 2015, The Project Management Framework, Section 1, and Planning Projects to Manage Outcomes, Section 2; April 2015, Managing High-Performance Teams, Section 3. Provided adult learner reviews and evaluations. Platform: Blackboard

**NATIONAL GRADUATE SCHOOL OF QUALITY MANAGEMENT, FALMOUTH, MA.....03/2013-05/2013**

ACCREDITED BY THE COMMISSION ON INSTITUTIONS OF HIGHER EDUCATION OF THE NEW ENGLAND ASSOCIATION OF SCHOOLS AND COLLEGES, INC.

**DOCTORATE OF BUSINESS ADMINISTRATION TEACHING ASSISTANT.** Taught the course EDU 301, Best Practices for Quality Management. Guided learning of knowledge process improvement tools and principles of quality systems management. Quality tools taught include but are not limited to - Customer Service Matrix, Cause and Effect diagram, As-is and To-be analysis, Checklists, Histograms, Flow charts, Conflict Management, Suppliers, Inputs, Processes, Outputs, Customers (SIPOC), etc. Facilitated learner-centered modules in quality systems management. Additional work included evaluating assignments and group projects and providing guidance on capstone quality process improvement projects. Platform: Blackboard

**LAUREATE EDUCATION INC., BALTIMORE, MD.....11/2011-02/2013**

**GLOBAL SYSTEMS TRAINING MANAGER.** Led process improvement and change management within IT to drive a systems technical initiative to set up an online international university of over 300 courses and 24,000 students. Efforts included developing and executing a comprehensive cognitive strategy to enhance the organization's learning and decision-making capabilities across multi-disciplinary teams. Implemented cognitive computing technologies to improve knowledge repository, harness insights, and drive informed

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decision-making. Worked through FISMA, NIST, plan of action & milestones, common vulnerabilities, and exposure guidelines. Using technical credibility, guided technical teams through continuous improvement (i.e., knowledge repository, compliance & policy management, knowledge comprehension, and behavior change), analyses, design, development, implementation, and evaluation of systems training projects internationally. Led quality management review team initiatives through measurable quantitative data. Performed risk assessments comprised of analyzing, identifying, describing, and quantifying risks that could impact the business. Additional responsibilities included technology analysis management, guiding curriculum analysis and strategy, problem-solving, training project statuses, and reporting on project metrics. FISMA and NIST standards guided project deliveries. Methodologies used - project management, quality management tools, Brainstorming, Benchmarking, Rapid Prototyping), and Assessment. Platform: Blackboard. Platform: Blackboard

**WILMINGTON UNIVERSITY, WILMINGTON, DE.....12/2009-06/2011**  
ACCREDITED BY THE COMMISSION ON HIGHER EDUCATION (CHE) OF THE MIDDLE STATES ASSOCIATION OF COLLEGES AND SCHOOLS

ADJUNCT PROFESSOR. Served as an adjunct professor for business operations management. Trained and became a certified virtual learning instructor (VLE) for the University. Efforts included course design with rubrics to include summative and formative reviews. Operations Management. Platform: Blackboard

**COMMUNITY COLLEGE OF PHILADELPHIA, PHILADELPHIA, PA.....01/2005-11/2007**  
ACCREDITED BY THE COMMISSION ON HIGHER EDUCATION (CHE) OF THE MIDDLE STATES ASSOCIATION OF COLLEGES AND SCHOOLS

**REGISTRATION & ENROLLMENT MANAGER (CONTRACTOR).** Guided banner course registration/enrollment needs of 40,000+ students for four (4) campuses. Optimized business processes. Operations realized an 85% decrease in system error rates and a 30% increase in employees exhibiting key competencies. Designed and developed seminars. Led civility and operations training for registration staff and academic deans.

**ACTING ASSISTANT DIRECTOR OF CORPORATE COLLEGE.** Designed and developed seminars. Supported Workforce Development Division to support the enrollment of students from over 100 corporations and public sector organizations. Conducted usability and benchmarking studies – program pricing, and salary- to determine competitiveness.

### INDUSTRY EXPERIENCE (DEMONSTRATED)

**RANDSTAD TECHNOLOGIES, ATLANTA, GA.....08/2023-05/2024**

**Sr. Business Process Engineer (Consultant).** Assess process efficiency, effectiveness, safety, and quality. Communicate effectively with technical and non-technical audiences to conduct process improvement initiatives and custom product developments by applying critical skill sets: Understanding Technology, Problem-solving, Risk Management, Analytical Thinking, Regulatory Knowledge, Strategic Planning, and Change Management. Provide reviews to identify and execute process improvements to drive stability and stakeholder satisfaction. Develop guidance documents to support leadership and stakeholder needs across the organization that identify process and system needs, and design solutions. Direct experience interfacing and influencing senior leaders and working across teams. **Results/Outcomes:** Increased operational efficiency, mitigating potential risks more effectively, effectively driving change, and technology optimization.

**RANGAM, SOMERSET, NJ.....09/2021 -02/2022**

**SR. PROGRAM MANAGER. Medical Device Program Manager (Consultant).** Provided leadership for five (5) global medical device procurement management programs for Swiss client improving strategic analysis and planning, company efficiencies, and achievement of long-term goals. Provided strategic guidance to project managers. Managed governance functions with a strong focus on cybersecurity and information security, Personal Identifiable Information (PII), and Protected Health Information (PHI). Accountable for ensuring the thorough identification of issues and risks related to digital data protection and the escalation of critical security

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incidents. Work outcomes/results included developing process improvement plans in line with HIPPA, GDPR (General Data Protection Regulation), and CCPA (California Consumer Privacy Act). Reconciled interdependencies among projects. **Results/Outcomes:** Drove work results and outcomes to identify issues/risks and escalate critical issues. Applied Excel, M. S. Word, PPT, and VISIO.

**S. L. BURTON CONSULTING LLC.....2011- PRESENT SENIOR EXECUTIVE CONSULTANT.** Instrumental in guiding diverse organizations and multi-cultural teams in developing targeted IT and cybersecurity solutions, quality process improvements, and change management for a collaborative execution between S. L. Burton Consulting and numerous clients. *Significant projects listed below.*

**NUED SCORE, LLC, SAN FRANCISCO, CA.....01/15 PRESENT Chief Cognitive Information Officer (Consultant).** Serve an experienced and strategic leader for a leading Artificial Intelligence company. Lead in the domains of Information Security Governance, Information Security Risk Management, Information Security Program, and Incident Management. Lead in the guidance of standards, policies, and procedures in the mentioned areas ensuring the company's strategies are resilient and robust and to implement proactive measures to safeguard the company's assets and reputation. **Results/Outcomes:** Directed comprehensive management strategies, significantly mitigating potential financial, safety, and security threats. Spearheaded post-incident reviews, enhancing incident management processes through detailed analysis and documentation of actions and outcomes.

**VISTA GLOBAL SOLUTIONS, LL, SAN ANTONIO, TX .....10/2022-06/2023 Senior Organizational Change Management Project Manager (Consultant).** Served as the (ODCM) expert for a major federal agency. Guided project discovery to define change management requirements and strategies. Managed governance with an emphasis on cybersecurity, Personal Identifiable Information (PII), and Protected Health Information (PHI), ensuring digital data protection and escalating critical security incidents. Achievements include formulating process improvement plans compliant with HIPAA, GDPR, and CCPA, and reconciling work product interdependencies. Played a key role in interfacing with senior-level clients and stakeholders, coordinating the RRC project implementation, and supporting critical engagements and meetings. Applied theories and principles in program evaluation, strategic planning, and human resources initiatives. **Results/Outcomes:** Developed communication strategies and educational materials for ODCM products, enhancing program visibility. Developed the following documents: project and change management implementation plan, governance; risk management; awards policy, program application, and innovation awards policy and application. Applied Excel, M. S. Word, PPT, and VISIO.

**GLOBAL HEALTH ACCESS INSTITUTE, FALLS CHURCH, VA.....01/2015-06/2021 Chief Learning & Information Security Compliance Officer (Fellowship).** Led the analysis to manage the development and lifecycle of innovative training programs to include information security mandates related to Health Insurance Portability and Accounting Act (HIPAA), Personally Identifiable Information (PII) and Protected Health Information (PHI). Led instructional development and implementation to include – Telemedicine/Telehealth education, cyber security practices, artificial intelligence, drones, and change management. Leveraged industry-recognized guidelines such as NIST, FISMA, plan of action and milestones, and ADDIE frameworks. The project entailed flexibility, vision, entrepreneurship, accountability, research, problem-solving, technical credibility, cyber security knowledge, and partnering. **Results/Outcomes:** Developed two (2) telemedicine/telehealth certification programs that gained national partnership acceptance through the American Nurses Credentialing Center (ANCC) and Healthcare Information & Management Systems Society (HIMSS). Applied Excel, M. S. Word, PPT, and VISIO.

**PROJECT 216, SILVER SPRINGS, MD..... 12/2019-12/2020 Sr. Instructional Systems Designer and Trainer. (Consultant).** Contributed to the Decennial Statistics and Standards Division by interpreting data specifications to facilitate change, involving documentation essential cybersecurity measures and processes for Decennial Management operations. This included

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overseeing training development phases such as analysis, design, development, and implementation. Framework referenced - differential privacy. Collaborated with experts from the Field Decennial Management Training and Evaluations Branch to transform risk into a strategic asset. **Results/Outcomes:** Directed the creation of training manuals that significantly contributed to the preparedness of the 2020 Census Bureau teams, enhancing their operational security and effectiveness. Applied Excel, M. S. Word, PPT, and VISIO.

**McMENAMIN CONSULTING GROUP, WASHINGTON, DC.....11/2016-06/2019**

**Sr. ORGANIZATIONAL CHANGE MANAGEMENT AND PROCESS DESIGN (CONTACTOR).** Served a federal government agency in a modernization project to strategically transition from a legacy business model to an innovative business model (ERP implementation), directly affecting 16,654 people and indirectly affecting 89.4 million people. Developed and executed comprehensive stakeholder engagement strategies, establishing key success metrics and milestones to align with organizational objectives. Led the creation and critical analysis of communication materials, effectively supporting the evolution of people, processes, and technologies. Orchestrated the development of current and future state requirements, ensuring alignment with strategic objectives and operational efficiency. Authored comprehensive sustainment documentation to establish processes, procedures, and standards, creating a robust compliance roadmap in adherence with FISMA and NIST guidelines. Implemented strategic action plans and milestones, driving project success and compliance with regulatory standards. Directed IT fusion meetings, fostering effective communication and mutual understanding between clients and development teams. Led the integration of cognitive computing technologies to augment the knowledge repository, enhancing data-driven decision-making capabilities. Effectively communicated business cases for technical strategies, ensuring stakeholder alignment and support for technological initiatives. Conducted thorough risk assessments by analyzing, identifying, describing, and quantifying potential risks, contributing to informed strategic decision-making. Reduced risk by ensuring all personnel knew the project’s security requirements and had access to the appropriate governance documents. **Results/Outcomes:** Executed comprehensive risk assessments and developed robust governance frameworks, reducing operational risks and achieving a 116 FTE labor reduction. Recognized for outstanding contributions to the Field Operations Directorate (FOD) Enterprise Collaboration Network

(ECN) redesign, enhancing organizational effectiveness. *Received a commendation/recognition –*

Outstanding Contributions to the Field Operations Directorate (FOD) Enterprise Collaboration Network (ECN) page redesign project. Applied Excel, M. S. Word, and VISIO.

**USAID, CRS Farmer-to-Farmer.....09/2015-09/2015**

**Representative for United States Agency for International Development (USAID), and Catholic Relief Services.** Headed the development of two long-term process solutions (a) organizational change management plan to certify faculty members for the Kilacha Agriculture & Livestock Training Institute in Kilacha (Tanzania) Africa, and (b) human resource management organizational process improvement plan.

**OFFICE OF CONTRACTING AND PROCUREMENT, WASHINGTON, DC.....12/2014-08/2015**

**CHIEF LEARNING OFFICER.** Oversaw comprehensive training, education, and development programs, ensuring alignment with the agency’s strategic plan and vision. Successfully executed two strategic plans, culminating in televised testimony before the DC Council. Drove process improvement and organizational change by leading the development and implementation of a pioneering District-wide procurement training program, supporting over 70 agencies. Implemented action plans and milestone guidelines across various work processes, including Vendor Risk Management, Risk Management, Data Privacy Regulations (GDPR, CCPA), Cybersecurity Awareness, Security Policies and Procedures, Incident Response, Security Awareness Training, Collaboration, Compliance, Auditing, & Regulations, Integration of Security Products, Contractual Agreements, and Product Lifecycle Management. Directed the program’s governance, meticulously documenting insights and monitoring expectations and outcomes, ensuring strategic alignment with transformational goals and objectives. Actively engaged in post-incident review processes, contributing to continuous improvement and organizational learning.

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**Results/Outcomes:** Crafted two strategic plans to set a vision for success wherein televised testimony was provided before the DC council. Worked resulted in 2 new solutions - the District Procurement Certification Program and Executive Procurement Education- addressing procurement needs and expertise. Applied Excel, M. S. Word, PPT and VISIO.

**BROOKSOURCE CONSULTING, CHERRY HILL, NJ .....06/2013-10/2014**  
**INFORMATION TECHNOLOGY (CONTRACTOR).** Spearheaded a high-profile IT ERP project to develop an RFI for a new Learning Management System (LMS), impacting over 25,000 personnel and aligning with the strategic vision. Initially developed a vendor request for information (RFIs) that affected 35K plus workers. Led business requirements gathering and built resource coalition across a global audience. Applied plan of action and milestones guidelines to work processes. Ensured project compliance with cybersecurity standards and information security frameworks - (Federal Information Security Management Act) and NIST (National Institute of Standards and Technology) standards to guide project deliveries and to maintain robust information security throughout the project lifecycle. Managed cybersecurity risks associated with procuring and implementing the new Learning Management System (LMS), proactively identifying and mitigating potential threats to data security. Implemented action plans and milestone guidelines to optimize work processes, contributing to project success and timely delivery. Collaborated closely with technology teams and business leaders to drive the organizational strategy, ensuring the successful implementation of a comprehensive system incorporating advanced security features like IP blocking, advanced password authentication, anti-spam, domain-based registration, antivirus, data backups, system audit logs, content locking, SSL & Single Sign-On, and GDPR compliance. Managed security incidents and error tracking through Jira. Maintained comprehensive security documentation of cybersecurity policies, procedures, and incident response plans to ensure transparency and adherence to security protocols. Incorporated cybersecurity assessments and requirements into vendor request for proposal (RFP) to ensure that vendors met rigorous security standards, safeguarding sensitive data of over 25,000 workers. Developed process flows. Conducted in-depth risk management evaluations, assessing potential risks against company criteria such as cost, environmental impact, and regulatory compliance, drawing upon insights from previous risk management experiences. Applied critical problem-solving skills. Addressed complex challenges. **Results/Outcomes:** Established frameworks to guide work and documentation. Problem solved. Built resource coalition across a global audience. Work results/outcomes – Developed RFI and RFP for the implementation of a \$1 million system. Completed work using Microsoft Word, Excel, VISIO, Outlook, PowerPoint, and SharePoint.

## KEY PAST EXPERIENCE

**BOOZ ALLEN HAMILTON, HERNDON, VA ..... 11/2010-10/2011**  
**ASSOCIATE CONSULTANT – SR. HUMAN CAPITAL & LEARNING BUSINESS ANALYST.**

- **CYBERSECURITY PROJECT.** Supported interviewing and data gathering as a first step in developing cybersecurity awareness training and capacity building courses in support of a culture of risk reduction and information assurance. **Results/Outcomes:** Identified required data to develop a cybersecurity curriculum.
- **Human Capital & Learning Project:** Guided a team in the Veteran’s Administration to analyze tasks and jobs for developing an online curriculum catalog, utilizing the ADDIE model, Bloom’s taxonomy, and Quality Management methods. **Results/Outcomes:** Led the identification of 200+ online training and instructor-led formats for multiple occupations, laying the groundwork for a comprehensive curriculum.

Developed expertise in virtual environments, team dynamics, and technology, culminating in co-presenting these insights at the 2011 Society for Applied Learning Technologies (SALT) conference.

**SERCO INC, ROCKVILLE, MD.....06/2009-10/2010**  
**PROJECT MANAGER FOR LEARNING & HUMAN CAPITAL.** Steered the human capital and learning project for the Defense Civilian Intelligence Personnel Systems at the Department of Defense. Leveraging technical

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expertise, I launched a video teleconferencing training initiative, resulting in over 50 successful sessions, showcasing significant leadership and accountability. Comprehensive action plan involved analyzing personnel, processes, and technologies, steering business requirements, leading communication efforts, and aligning critical goals with practical solutions. Facilitated team-building exercises. **Results/Outcomes:** Achieved a 40% reduction in task costs by transitioning to an online format, saving over \$100,000. Led the development and implementation of 300+ tasks, including a curriculum in line with educational frameworks (Malcolm Knowles). This contribution was recognized with the Serco Inc. Excellence Award.

**BANK OF AMERICA (FORMERLY MBNA BANK), NEWARK, DE.....10/2000-04/2005**  
**IT PROJECT MANAGER.** Steered technical, emergency preparedness plan, and security capacity building documentation to develop a manual affecting 25,000 personnel. Project managed end-to-end call center projects ranging from \$25K to over \$3M for accounts with a net income of \$ 1 billion and over 12 million accounts. **Results/Outcomes:** Developed significant business requirements for three (3) significant projects – Transfer Connect, and Systematized International Demographics. Developed a telephony system Personnel Assistance for enterprise usage. Enhanced user acceptance testing results by 20%. Selected to a global strategic systems extension team that aligned U. S. and international demographic practices.

**HOUSEHOLD RETAIL SERVICES USA BANK, NEW CASTLE, DE.....10/1989-09/2000**  
**TRAINING & DEVELOPMENT AND QUALITY ASSURANCE & COMPLIANCE MANAGER.** Collaborated with IT to initiate system changes. Develop a first-time Training and Development department affecting 3000 people. Led through FISMA, NIST, and plan of action & milestones. **Results/Outcomes:** Piloted mentoring programs and led the creation of 100+ operational and technology courses, 80+ modules, and leaders' guides. Reduced turnover by 45%. Increased communications by 90% via planning. Led a team of 40.

- **IT-COMPUTER TECHNICIAN.** Responsible for maintaining computer systems within a business setting. *Outcome* – Installed 300+ computers and other hardware. Updated existing systems. Troubleshot problems.
- **QUALITY ASSURANCE & COMPLIANCE MANAGER.** Started new department. Developed compliance program for operations. *Outcome* –. Built metrics affecting 3000 people. Reduced error rate by 85%.

## VOLUNTEERISM

**MC917 FOUNDATION INC., WILMINGTON, DE.....05/2020-Present**  
**BOARD MEMBER.** Primary responsibilities are managing the foundation's philanthropic assets and resources to the best of your capabilities. You are also expected to actively advocate for the foundation within the community as part of your daily activities and contribute to the growth and development of the organization.

- MC917 Foundation, In Secretary.....10/2023-Present

**HOUSING OPPORTUNITIES OF NORTHERN DELAWARE (HOND).....2020-Present**

- BOARD MEMBER

## TOASTMASTERS

**INTERNATIONAL.....1994-2024**

- Toastmasters International, VP of Education.....08/2011-06/2012
- Toastmasters International, VP of Personnel Relations.....07/2010-06/2011

## POST UNIVERSITY'S CYBER ADVISORY

**COMMITTEE.....2015-2017**

**ASSOCIATION OF CONTINUING HIGHER EDUCATION (ACHE), MID-ATLANTIC.....03/17-09/2013**

- Presentation Proctor. Proctored 4 presentations during the Mid-Atlantic conference



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## TECHNICAL SKILLS

**SOFTWARE PROFICIENCY: Project Management** (Agile, PMI); **Error Tracking** (Jira, PSR); **Methodologies** (Focus Groups, Interviews, Round Robins; Surveys); **Writing** (Technical, Storytelling, ISD); **User Acceptance Testing** (HP Quality center); **Quality Tools** (DMAIC; Five Whys; Customer Requirements Matrix; SIPOC; Checklists; Plan, Do, Check/Study, Act; Flowcharts; Fishbone Diagrams; **Microsoft Office** (Outlook, Word, Excel, PowerPoint, SharePoint, Visio); **Multimedia Development Software** (Adobe Acrobat Pro, Snag-it, Jing/Camtasia; Roxio; Nero); **ICTs** (Zoom; Microsoft Teams, Google Meet; Net Meeting, Web-Ex); **Data Transformation Tools** (Survey Monkey, Excel); **LMSs** (Blackboard; Canvas; Reach 365, Moodle); **Business Analytics Tools** (Power BI); **Frameworks** (GDPR, HIPPA, FISMA, NIST Cybersecurity Framework; OpenAI; ADDIE/ARDDIE, Backward Design, Malcolm Knowles (Adult Learning Theory/Andragogy), Experiential, Problem-based, Constructivism)

## RESEARCH IDENTIFICATION NUMBERS

**SCOPUS ID:** 278641; **ORCID ID:** 0000-0003-1653-9783; **Web of Science Research ID:** B-2916-2019

## BOOKS (ACADEMIC)

1. **Burton, S. L.** (2017). Edited book, Engaged Scholarship and Civic Responsibility, IGI Global Publishing. DOI:10.4018/978-1-5225-3649-9

## BOOKS (SEMINAL)

1. **Burton, S. L.** (2023). **Overeating: My Shift to Reflective Actions Generating Results; The Transitioning to I Can from I Can't Series.** Raleigh, NC: Lulu
2. **Burton, S. L.** (2016). **Transitioning to I Can from I Can't.** Raleigh, NC: Lulu
3. **Burton, S. L.** (2007). **Quality Customer Service: Rekindling the Art of Service to Customers.** Raleigh, NC: Lulu
4. **Burton, S. L.** (2009). **Diversity: Just What Is It And Why Does It Keep Changing?** Raleigh, NC: Lulu

## JOURNAL PUBLICATIONS (REFEREED/PEER REVIEWED)

1. **Burton, Sharon L.,** Moore, Pamela D. V. (2024). Pig Butchering in Cybersecurity: A Modern Social Engineering Threat. *SocioEconomic Challenges (SEC) Journal.* (Accepted).
2. **Burton, Sharon L.,** O'Neal, Derrick. (2024). AI-Driven Education, Careers, and Entrepreneurship for a Transformed Tomorrow: A Case Study Unlocking Success. (IJAC) *The International Journal of Advanced Corporate Learning*, 17(4). (Scheduled for Publication Nov 11, 2024).
- 3.
4. **Burton, Sharon L.,** Burrell, Darrell; Askarova, Samira; Quisenberry, William; Daryousef, Marlana. (2024). Exploring the Nature of Work Sexual Harassment on Employee Wellbeing and Workplace Culture in the Food Service Industry in the USA: A Case Study. *Vikalpa: The Journal for Decision Makers. Indian Institute of Management Ahmedabad (IIMA) Publisher.* (In Review).
5. **Burton, Sharon L.** (2024). Advancing Cybersecurity: Strategic Insights into Multifactor Authentication. *SocioEconomic. Challenges (SEC) Journal.* (Approved).
6. **Burton, S. L.,** O'Neal, Derrick, & Jones, Laura A. (2024). Integrating AI in Education for Enhanced Workforce Development. *Scientific Bulletin, Land Forces Academy Publishing House (In Review)*
7. **Burton, Sharon L.** (2024). Securing Tomorrow: Synergizing Change Management and Cybersecurity. *The Digital Era. Holistica*, 15(1). DOI: 10.2478/hjbpa-2024-0001

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8. **Burton, Sharon L. (2024). Advancements in AI-Driven Education: Transforming Learning and Training with Intelligent Technologies.** *World Journal of Business Research Journal*, 4(1). STSL Press.
9. **Burton, Sharon L.,** Burrell, Darrell N., Nobles, Calvin, Jones, Laura A. (2023). Exploring The Nexus of Cybersecurity Leadership, Human Factors, Emotional Intelligence, Innovative Work Behavior, And Critical Leadership Traits. *Scientific Bulletin*, Land Forces Academy Publishing House.
10. Burrell, Darrell N., **Burton, Sharon L.,** McGrath, Grace E. (2023). Racially Motivated Police Brutality Is A Community Public Health Issue in the United States. *Journal of Health Systems and Translational Medicine (IJHSTM)*, 3(1). Article 96, pp.1-15. IGI-Global Publication. 10.4018/IJHSTM.315296
11. **Burton, Sharon L.** (2022). Strategy: A Business and Cybersecurity Intertwined Necessity. *International Journal of Smart Education and Urban Society (IJSEUS)*, 13(1). Article 32, pp. 1-12. IGI Global Publication. DOI: 10.4018/IJSEUS.312232
12. **Burton, Sharon L.,** (2022). Artificial Intelligence (AI): The New Look of Customer Service in A Cybersecurity World. *Scientific Bulletin*, 27(2). Article 3922, pp. 79-92. Land Forces Academy Publishing House. DOI: 10.2478/bsaft-2022-0010
13. Huff, Allison J., Burrell, Darrell N., **Burton, Lewis, Eugene J., Burton, Sharon L.** (2022). Transformational versus Transactional Attitudes Towards Gun Violence as A Public Health Concern in America. *International Journal of Public and Private Perspectives on Healthcare, Culture, and the Environment (IJPPHCE)*,6(1). Article 54, pp.1-16. IGI-Global. 10.4018/IJPPHCE.314154.
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15. **Burton, Sharon L.,** (2021). Artificial Intelligence (AI) and Augmented Reality (AR): Disambiguated in the Telemedicine/Telehealth Sphere. *Scientific Bulletin*,1(51). Article 1, pp. 1-11. Land Forces Academy Publishing House. DOI:10.2478/bsaft-2021-0001
16. Burrell, Darrell N.; Lu, Shanel; Lindsay, Preston; **Burton, Sharon L.**; French, Roderick; Lewis, J. M.; Finch, Aikyna; McLester, Quatavia; Springs, Delores. (2021). Sexual Harassment Training Focused Solely on Protecting Organizations From Lawsuits Won't Change a Toxic Culture for Women to an Inclusive One. *International Journal of Public Sociology and Socioterapy (IJPSS)*,3(1). Article 1, pp. 12-25, IGI Global Publication. DOI:10.4018/IJPSS.2021010102
17. Burrell, Darrell N., Bhargava, Nimisha, Springs, Delores, Dawson, Maurice, **Burton, Sharon L.,** Anderson, Damon P., Wright, Jorja B. (2020). Adopting Organizational Cultural Changes Concerning Whistleblowing in Healthcare Around Information Security in the "Internet of Things" World. *International Journal of Hyperconnectivity and the Internet of Things (IJHIoT)* 4(1). Article 2, pp.13-28. IGI Global Publication. DOI: 10.4018/IJHIoT.2020010102
18. Burrell, Darrell N.; **Burton, Sharon L.**; Nobles, Calvin; Dawson, Maurice E.; McDowell, Timothy. (2020). Exploring technological management innovations that include artificial intelligence and other innovations in global food production. *International Journal of Society Systems Science*, 12(4), pp 267-285. Inderscience Publishers.
19. Burrell, Darrell N.; **Burton, Sharon L.**; Lewis, Eugene J. M.; Ezell, Darrell, DiPeri, Dawn L. (2020). Functional Examination of the Evolution of Universities' use of Hyper-Connected and Internet Marketing Strategies. *International Journal of Hyperconnectivity and the Internet of Things (IJHIoT)*, 4(2). Article 3, pp. 38-58, IGI Global Publication. DOI: 10.4018/IJHIoT.2020070103
20. Burrell, Darrell N.; Springs, Deloris; **Burton, Sharon L.**; Dawson, Maurice; Wright, Jorja B. (2020). Perspectives in Talent Management Strategies for Cybersecurity Job Roles in Public Safety and Health in Government Organizations. *The International Journal of Smart Education and Urban Society (IJSEUS)*11(4). Article 1, pp. 1-17, IGI Global Publication. DOI: 10.4018/IJSEUS.2020100101
21. Burrell, Darrell N.; Springs, Delores; Wright, Jorja B.; **Burton, Sharon L.**; Harmon, M. D.; Lewis, Eugene J. M. (2020). A Qualitative Research Assessment of the MBA for 2020 and Beyond. *International Journal of Smart Education and Urban Society (IJSEUS)*11(3). Article 3, pp. 23-42, IGI Global Publication. DOI:10.4018/IJSEUS.2020070103

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22. Burrell, Darrell N.; Courtney-Dattola, Ashley; **Burton, Sharon L.**; Nobles, Calvin; Springs, Delores; Dawson, Maurice E. (2020). Improving the Quality of “The Internet of Things” Instruction in Technology Management, Cybersecurity, and Computer Science. *International Journal of Information and Communication Technology Education (IJICTE)*16(2). Article 5, pp. 59-71, IGI Global Publication. DOI: 10.4018/IJICTE.2020040105
23. **Burton, Sharon L.** (2019). Grasping the Cyber-world: Artificial Intelligence and Human Capital Meet to Inform Leadership. *International Journal of Economics, Commerce and Management*, 7(12), pp. 707 – 759.
24. Thoms, C. L. V., **Burton, S. L.** (2018). Transculturalized Diversity and Inclusion Model: A New Framework for Disabilities. *The Role of HRD in Integrating Diversity Alongside Intellectual, Emotional, and Cultural Intelligences* 20(3), 359-369. Sage Publication. DOI: 10.1177/1523422318778015
25. Thoms, C. L. V., **Burton, S. L.** (2016). Learning, Development and Training: The Influence of Synergies through Educational Evolution. *International Journal of Adult Vocational Education and Technology*, 7(4). Article 6, pp. 85-105, IGI-global Publication. DOI: 10.4018/IJAVET.2016100106
26. **Burton, Sharon L.** (2015). Building blocks: Early lessons on Juran’s trilogy naturally carried over to work. *Quality Progress* 18(1).
27. Bessette, D., **Burton, S. L.** (2015). War Against Identity Cyberassault in a Social World. *National Cybersecurity Institute Journal*.
28. Bessette, D., **Burton, S. L.** (October 2014). Academic Career Development for Non-traditional Higher Education Environments. *Journal of Applied Learning Technologies*, JALT- 4n4, pp.19-22.
29. **Burton, S. L.**; Bessette, D.; Brown-Jackson, K.; White, Y. W. (November 2013). ROI: Drilling Down on Cost-Benefit Components. *Journal of Applied Learning Technologies*, JALT- 3n4, pp.16-25.

### TEXT BOOK CHAPTERS (REFERRED)

1. Green, Brandon. A. & **Burton, Sharon L.** (2024). Organizational readiness for artificial intelligence (AI) in network security. In In Darrell N. Burrell’s book *Pioneering Paradigms in Organizational Research and Consulting Interventions: A Multidisciplinary Approach*. IGI-Global. (Approved).
2. **Burton, Sharon L.**, (2024). Cybersecure Futures: Bridging AI, Employment, and the Digital Divide. In Darrell N. Burrell’s book *Pioneering Paradigms in Organizational Research and Consulting Interventions: A Multidisciplinary Approach*. IGI-Global. (Approved).
3. Burrell, Darrell Norman, **Burton, Sharon L.**, Springs, Delores, Sabie-Aridi, Amalisha, Mondala-Duncan, Maria R. (2024). Developing women in hospital, academic medical center, and healthcare management. *Brazilian Journal of Business*, 6(3). <https://doi.org/10.34140/bjbv6n3-032>
4. **Burton, Sharon L.**, Burrell, Darrell N., Nobles, Calvin, White, Yoshino W., Dawson, Maurice, Brown-Jackson, Kim L., Muller, S. Rachid, Bessette, Dustin I. (2024). An In-Depth Qualitative Interview: The Impact of Artificial Intelligence (AI) on Consent and Transparency. In Darrell N. Burrell’s book, *Multisector Insights in Healthcare, Social Sciences, Society, and Technology*. Chapter 14, pp. 248-269: IGI-Global.
5. Huff, Allison, J., Burrell, Darrell N. Nobles, Calvin, Richardson, Kevin, Burton, Wright, Jorja B., **Burton, Sharon L.**, Jones, Angel J., Springs, Delores, Marwan, Omar., Brown-Jackson, Kim L. (2024). Management Practices for Mitigating Cybersecurity Threats to Biotechnology Companies, Laboratories, and Healthcare Research Organizations. In Darrell N. Burrell’s book, *Applied Research Approaches to Technology, Healthcare, and Business*. Chapter 1, pp. 1-12. IGI-Global.
6. Aridi, Amalisha S., Burrell, Darrell N., Finch, Aikyna, **Burton, Sharon L.**, Quisenberry, William, Jones, Laura A., Daryousef, Marlana, Graf, Danielle G., Espinoza, Michelle, & Mondala-Duncan, Michelle. (2024). Coaching Cybersecurity Project Managers and Cybersecurity Engineers. In Eugene M. Richardson’s book, *Evolution of Cross-Sector Cyber Intelligent Markets*. Chapter 19, pp. 356-377: IGI-Global.
7. **Burton, Sharon L.**, & White, Yoshino W. (2023). Exploring the Cost-Benefit Factors, Technological Advancements, and Cybersecurity Impacts: Analyzing ROI. In Darrell N. Burrell’s book, *Applied Research Approaches to Technology, Healthcare, and Business*, Chapter 19, pp. 286-304. IGI Global Publication.

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8. **Burton, Sharon L.** (2024). Cybersecurity in Connected Autonomous Vehicles: Navigating the Future of Transportation. In Eugene M. Richardson's book, *Evolution of Cross-Sector Cyber Intelligent Markets*. Chapter 12, pp. 211-237: IGI-Global.
9. **Burton, Sharon L.** Burrell, Darrell N., Nobles, Calvin, Jones, Laura A., White, Yoshino W., Bessette, Dustin, I., Aridi, Amalisha. (2024). Cyber Leadership Excellence: Bridging Knowledge Gaps, Maximizing Returns. In Eugene M. Richardson's book, *Evolution of Cross-Sector Cyber Intelligent Markets*. Chapter 10, pp. 184-199. IGI-Global.
10. **Burton, Sharon L.** Burrell, Darrell N., (2024). Generations in Transition: Navigating in the Cybersecurity-Infused Job Market. In Eugene M. Richardson's book, *Evolution of Cross-Sector Cyber Intelligent Markets*. Chapter 13, pp. 238-253: IGI-Global.
11. Brown Jackson, Kim L., Burrell, Darrell N., McLester, Quatavia, Quisenberry, William L., Statts, Robert, **Burton, Sharon L.**, Baez, Maria D., Daryousef, Marlana, Rahim, Emad, Finch, Akiyna, & Omotoye, Jones, Laura A., Elizabeth I. (2024). Diversity Interventions and Healthcare Management. A Real-World Case Study. In Jonathan Wesley, Adrian J. Mack, & LaKeisha Thorpe's book, *Transformative Social Change in Organizations and Institutions: A DEI Perspective*. Chapter 8, pp. 160-184. IGI-Global.
12. Brown Jackson, Kim L., **Burton, Sharon L.** & Burrell, Darrell N. (2024). Cybersecurity's Shaping of Wearable Healthcare Devices and Digital Marketing: What Leaders Need to Know. In Saqib Saeed, Neda Azizi, Shahzaib Tahir, Munir Ahmad, & Abdullah M. Almuhaideb's book, *Strengthening Industrial Cybersecurity to Protect Business Intelligence*. Chapter 13: IGI-Global.
13. **Burton, Sharon L.** (2024). Business Resilience in a Cyber World: Protect Against Attacks, Part 2. In Darrell N. Burrell's book, *Innovations, Securities, and Case Studies Across Healthcare, Business, and Technology*. Chapter 1, pp. 1-25. IGI-Global.
14. Burrell, Darrell N., Nobles, Calvin, Jones, Angel J., Muller, S. Rachid, **Burton, Sharon L.**, Jones, Laura A., & Weitoish, Tiffany. (2024). How Historically Black Colleges and Universities (HBCUs) and Historically Women's Colleges (HWCs) Can Assist With Talent Shortages in Cybersecurity. In Mustafa Kayyal's book, *Advancing Student Employability Through Higher Education*. Chapter 14, pp. 263-274. IGI-Global.
15. **Burton, Sharon L.**, (2023). Cybersecurity Risk: The Business Significance of Ongoing Tracking. In Darrell N. Burrell's book, *Transformational Interventions for Business, Technology, and Healthcare*, Chapter 15, pp. 245-268. IGI Global Publication.
16. **Burton, Sharon L.**, (2023). Change Management and Cybersecurity in Healthcare: Mitigating Human Factors and Risks. In Darrell N. Burrell's book, *Transformational Interventions for Business, Technology, and Healthcare*, Chapter 25, pp. 426-443. IGI Global Publication.
17. Darrell N. Burrell, **Sharon L. Burton**, Nobles, Calvin, Springs, Delores, Huff, Allison, Brown-Jackson, Kim L., Richardson, Kevin, Wright, Jorja., Muller, S. Raschid, & Jones, Angel. (2023). The Managerial Ethical and Operational Challenges of Hospital Cybersecurity. In Darrell N. Burrell's book, *Transformational Interventions for Business, Technology, and Healthcare*, Chapter 26, pp. 444-458. IGI Global Publication.
18. **Burton, Sharon L.**, Burrell, Darrell N., & Nobles, Calvin. (2023). Adapting to the Cyber-Driven Workforce: A Battle for the Discouraged Worker. In Darrell N. Burrell's book, *Real-World Solutions for Diversity, Strategic Change, and Organizational Development: Perspectives in Healthcare, Education, Business, and Technology*, Chapter 9, pp. 130-152. IGI Global Publication.
19. **Burton, Sharon L.**, & Bessette, D. (2023). Revolutionizing Training: The Power of Experiential Learning and Technology for Retaining Skilled Worker. In Darrell N. Burrell book, *Real-World Solutions for Diversity, Strategic Change, and Organizational Development: Perspectives in Healthcare, Education, Business, and Technology*, Chapter 18, pp. 294-310. IGI Global Publication.
20. Lewis, Eugene, Burrell, Darrell., Richardson, Kevin, Jones, Laura A., Quisenberry, William L., Daryousef, Marlana, **Burton, Sharon L.**, Crowe, Margaret, & Jones, Angel J. (2023). Marketing Innovation Responsiveness in the Food and Beverage Marketplace. In Darrell N. Burrell book, *Real-World Solutions for Diversity, Strategic Change, and Organizational Development: Perspectives in Healthcare, Education, Business, and Technology*, Chapter 11, pp. 173-188. IGI Global Publication.

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21. Nobles, Calvin, Burrell, Darrell N. **Burton, Sharon L.**, & Waller, Tyrone. (2023). Driving Into Cybersecurity Trouble With Autonomous Vehicles. In Festus Fatai dedoyin & Bryan Christiansen book, *Handbook of Research on Cybersecurity Risk in Contemporary Business Systems*, Chapter 13, pp. 255-273. IGI Global Publication. 10.4018/978-1-6684-7207-1.
22. Nobles, Calvin, **Burton, Sharon L.**, Burrell, Darrell N. (2023). Cybercrime as a Sustained Business. In Festus Fatai Adedoyin & Bryan Christiansen *Handbook of Research on Cybersecurity Risk in Contemporary Business Systems*, Chapter 5, pp. 98-120. IGI Global Publication. 10.4018/978-1-6684-7207-1.
23. **Burton, Sharon L.** (2022). Realizing a Multi-layered Mobile Strategy for Underserved Areas for Cybersecurity Leadership. In Maurice Dawson, Oteng Tabona, & Thabiso Maupong book, *Cybersecurity Capabilities in Developing Nations and Its Impact on Global Security*, Chapter 9, pp. 192-193, IGI Global Publishing. DOI: 10.4018/978-1-7998-8693-8.
24. **Burton, Sharon L.** (2021). Technological Digital Disruption in the Age of Artificial Intelligence: A New Paradigm for Leadership. In Lisa Simone Byrd book, *Cultivating Entrepreneurial Changemakers Through Digital Media Education*, Chapter 1, pp. 1 - 35, IGI Global Publishing. DOI: 10.4018/978-1-7998-5808-9.
25. **Burton, Sharon L.** (2021). Artificial Intelligence (AI), Disability and Telemedicine/Telehealth: Building an Academic Program. In Clarethia Hughes book, *Implementation Strategies for Improving Diversity in Organizations*, Chapter 7, pp. 193-223, IGI Global Publishing. DOI: 10.4018/978-1-7998-4745-8.
26. Thoms, C. L. V., **Burton, S. L.**, (2020). The Transculturalized Diversity and Inclusion Model: A New Paradigm for Leadership. In Information Resources Management Association book, *Research Anthology on Physical and Intellectual Disabilities in an Inclusive Society (4 Volumes)*, Chapter 93, pp. 1773 – 1792. IGI Global Publishing. 10.4018/978-1-6684-3542-7.
27. Thoms, C. L. V., **Burton, S. L.**, (2019). The Transculturalized Diversity and Inclusion Model: A New Paradigm for Leadership. In Victor Wang book, *Handbook of Research on Transdisciplinary Knowledge Generation*, Chapter 24, pp. 349 – 368. IGI Global Publishing. DOI:10.4018/978-1-5225-9531.
28. Dawson, Maurice, **Burton, S. L.**, Bessette, D., Wright, J. (2018). Massive Open Online Courses and Integrating Open Source Technology and Open Access Literature Into Technology-Based Degrees. In Mehdi Khosrow-Pour, D.B.A. book, *Encyclopedia of Information Science and Technology (10 volumes)*, Chapter 687, pp. 7898-7911. IGI Global Publishing. DOI: 10.4018/978-1-5225-2255-3.
29. Studdard, N., Dawson, M. E., **Burton, S. L.**, Jackson, N., Leonard, B., Quisenberry, W. L., Rahim, E. (2017). Nurturing Social Entrepreneurship and Building Social Entrepreneurial Self-Efficacy: Focusing on Primary and Secondary Schooling to Develop Future Social Entrepreneurs. In Information Resources Management Association book, *Entrepreneurship: Concepts, Methodologies, Tools, and Applications (4 Volumes)*, Chapter 11, pp. 247-269, IGI Global Publishing. DOI: 10.4018/978-1-5225-1923-2
30. **Burton, S. L.**, Harris, H. R., Burrell, D. N., Brown-Jackson, K.L., Bessette, D., McClintock, R., Lu, S., & White, Y. W. (2016). Educational Edifices Need a Mobile Strategy to Fully Engage in Learning Activities. In Information Resources Management Association's (IRMA) book, *Human-Computer Interaction: Concepts, Methodologies, Tools, and Applications (4 Volumes)*, Chapter 3, pp. 62-86, IGI Global Publishing. DOI:10.4018/978-1-4666-8789-9
31. **Burton, S L.**; Thoms, Charlotte L.V.; Burrell, Darrell N.; Brown Jackson, Kim L.; White, Yoshino W. (2016). Developing Learner Skills in the 21st Century. In Janice Whatley and Chrissi Nerantzi's book, *Teaching with Team Projects in Higher Education*, Chapter 10, pp. 131-140. Informing Science, Press.
32. **Burton, S. L.**, (2016). Leadership Shifts: Perceptions and Consequences, Face-to-Face or Cyber. In Victor C. X. Wang's and Patricia Cranton's book, *Encyclopedia of Strategic Leadership and Management*, Chapter 28, pp. 371-397. IGI Global Publishing. DOI: 10.4018/978-1-5225-1049-9
33. Studdard, N., Dawson, M. E., **Burton, S. L.**, Jackson, N., Leonard, B., Quisenberry, W. L., Rahim, E., (2016). Nurturing Social Entrepreneurship and Building Social Entrepreneurial Self-Efficacy: Focusing on Primary and Secondary Schooling to Develop Future Social Entrepreneurs. In Ziska Field's book, *Incorporating Business Models and Strategies into Social Entrepreneurship*, Chapter 10, pp. 154-175. IGI Global Publishing. DOI:10.4018/978-1-4666-8748-6

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34. Thoms, C. L. V., & **Burton, Sharon L.** (2015). Understanding the Impact of Inclusion in Disability Studies Education. In Clareth Hughes' book, *Impact of Diversity on Organizational and Career Development*, Chapter 8, pp. 186-213. IGI Global Publishing. DOI: 10.4018/978-1-4666-7324-3
35. **Burton, S. L.**, Harris, H. R., Burrell, D. N., Brown-Jackson, K.L., Bessette, D., McClintock, R., Lu, S., & White, Y. W. (2015). Educational Edifices Need a Mobile Strategy to Fully Engage in Learning Activities. In Vladlena Benson's, & Stephanie Morgan's book, *Implications of Social Media Use in Personal and Professional Settings*, Chapter 15, pp. 284-309. IGI Global Publishing. DOI:10.4018/978-1-4666-7401-1
36. **Burton, Sharon L.**, McClintock, R., Burrell, D. N., Brown-Jackson, K. L., Bessette, D., & Lu, S. (2015). Learning Management Systems: Understand and Secure Your Educational Technology. In Maurice E. Dawson Jr.'s and Marwan Omar's book, *New Threats and Countermeasures in Digital Crime and Cyber Terrorism*, Chapter 14, pp. 253-270. IGI Global Publishing. DOI: 10.4018/978-1-4666-8345-7
37. Burrell, D. N., Finch, A. Simmons, J., & **Burton, S. L.** (2015). The Innovation and Promise of STEM-Oriented Cybersecurity Charter Schools in Utah Minority Communities in the United States as A Tool to Create a Critical Business Workforce. In Dr. Maurice Dawson's & Dr. Marwin Omar's book, *New Threats and Countermeasures in Digital Crime and Cyber Terrorism*, Chapter 15, pp. 271-285. IGI Global Publishing. DOI: 10.4018/978-1-4666-8345-7
38. Bessette, D., LeClair, J.A., Slyvertooth, R. E., & **Burton, S.L.** (2015) Communication, Technology, and Cyber-crime in Sub-Saharan African. In Dr. Maurice Dawson's & Dr. Marwin Omar's book, *New Threats and Countermeasures in Digital Crime and Cyber Terrorism*, Chapter 16, pp. 286-297. IGI Global Publishing. DOI: 10.4018/978-1-4666-8345-7

### CONFERENCE PROCEEDINGS AND SPEAKING ENGAGEMENTS (REFERRED)

1. **Burton, Sharon L.** (December 5-6). Bridging the Gap: Understanding the Social and Ethical Implications of Artificial Intelligence (AI). *4th International Conference on AI Research* in Lisbon, Portugal. (Accepted)
2. **Burton, Sharon L.** (December 5-7). Intelligent Automation and Strategic Decision-Making in Mechatronics: A Cybersecurity and Business Leadership Approach. *Global Summit on Metronics, Robotics, and Automation* in Rome, Italy. (Invited)
3. **Burton, Sharon L.** (October 11). Predators in Cyberspace: Criminology and Countermeasures for Watering Hole Attacks. *International Criminology Virtual Conference*. (Accepted)
4. Nobles, C., Rangarajan, A., Burrell, D. N. & **Burton, Sharon L.** (October 11). Combatting Cognitive Warfare's Deceitful Tactics in a Hyperactive Disinformation and Misinformation-Charged Society. *International Criminology Virtual Conference*. (Accepted)
5. **Burton, S. L.** (June 18, 2023). Navigating the Future: Ethical and Fraudulent Challenges in the Age of AI. *Academic Conferences International*. Symposium, titled "AI Opportunities and Challenges (SAIOC): An Avalanche of AI to Radically Change Society," is a collaborative event hosted by Mid Sweden University, The University of Gävle, Uppsala University in Sweden, and EM-Normandie in France.
6. Nobles, C., Burrell, D. N., Rangarajan, A., & **Burton, S. L.**, Waller, T. (January 27, 2024). Advocating for Human Factors Engineering in Artificial Intelligence. *Oxford Internet Policy & Politics Conference 2024*
7. **Burton, S. L.**, Jones, L. A., & Espinoza, M. (January 27, 2024). How Platform Companies Inadvertently Facilitate Cybercrime. *Oxford Internet Policy & Politics Conference 2024*
8. **Burton, S. L.** (December 6, 2023). Navigating the Artificial Intelligence (AI) Odyssey in Education: Promises, Perils, and Possibilities. *The 14th Annual Dupont Summit on Science, Technology, and Environmental Policy* in Washington, DC.
9. Nobles, C., Burrell, D. N. & **Burton, S. L.** (November 4, 2022). Cybercrime as a Sustained Business. *International Criminology Virtual Conference*.
10. Burrell, D. N., **Burton, S. L.**, & McGrath, G. (November 4, 2022). Racially Motivated Police Brutality is a Community Public Health Issue in the United States. *International Criminology Virtual Conference*

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11. **Burton, S. L.** (April 5-8, 2020). Protection Via Business Impact Analysis in a Cyber World: A 3-Part Series. *17<sup>th</sup> International Symposium on Information Technology: New Generations* in Las Vegas, NV  
[https://doi.org/10.1007/978-3-030-43020-7\\_1](https://doi.org/10.1007/978-3-030-43020-7_1)
12. **Burton, S. L.** (December 7, 2018). Access control best practices: Effectively determining a well- managed and implemented cybersecurity governance strategy. *The 11th Annual Dupont Summit on Science, Technology, and Environmental Policy* in Washington, DC.
13. Lu, Shanel W. & **Burton, S. L.** (November 6-7, 2017). Man vs Robots? *Future Challenges and Opportunities within an emerging AI Health Care Culture*. Research Association for Interdisciplinary Studies 2017 in Washington, DC.
14. **Burton, S. L.** (October 2017). Restorative Practices: Fostering Digital Learning and Technologies in this Age of Challenges Behaviors. *International Institute for Restorative Practices (IIRP) 2017* in Bethlehem, Pennsylvania.
15. Brown- Jackson, Kim L.; **Burton, S. L.**; & Bessette, D. (October 28-29, 2016). Scholarship and Civic Responsibility in Telemedicine and Telehealth Initiatives. *Black Doctoral Network, (BDN) 2016* in Atlanta, Georgia.
16. **Burton, S. L.**, & Gee, B. (May 11-13, 2016). Keys to Retaining Millennials in the 21<sup>st</sup> Century. *2016 ACICS - Accrediting Council for Independent Colleges and Schools* in Ft. Worth, Texas.
17. Gee, B., & **Burton, S. L.** (April 1-2, 2016). Diversity of Social Media in Education: Uncovering the Strategy. *13<sup>th</sup> Annual Yale Bouchet Conference on Diversity and Graduate Conference* in New Haven, Connecticut.
18. Thoms, C. L. V., & **Burton, S. L.** (March 17-20, 2016). Learning vs Training: Which is Your Practice? (*International Conference on Interdisciplinary Research Studies (ICIRS)*), in Washington, DC.
19. **Burton, S. L.**, & Gee, B. (March 17-20, 2016). Revamping Course Development and Instruction: Cyber and Face-to-Face. *International Conference on Interdisciplinary Research Studies (ICIRS)*, in Washington, DC.
20. **Burton, S. L.**, & Gee, B. (March 7-9, 2016). A Salute to Technology: Using Push Technology to Increase Retention Rates Among Adult Learners, Who are Former Military. Virtual presenters for the *INTED - 10<sup>th</sup> International Technology, Education, and Development Conference* in Valencia (Spain).
21. Brown-Jackson, K. L.; Taylor, C.; **Burton, S. L.**; & Bessette, D. (October 8-10, 2015). Champions in Telehealth: A Lesson in Cultural Competency. *Black Doctoral Network, (BDN) 2015* in Atlanta, Georgia.
22. **Burton, S. L.** & Lu, S. W. (October 8-10, 2015). Social Entrepreneurship: A Broadening of Social, Cultural, and Environmental Goals. *Black Doctoral Network, (BND) 2015* in Atlanta, Georgia.
23. **Burton, S. L.** (August 8-9, 2015). Transitioning from Training to learning multi-directional Approach Whether Cyber or Face-to-Face. *International Conference on Interdisciplinary Research Studies, (ICIRS)* in Washington, DC.
24. **Burton, S. L.** (April 2-5, 2015). Sustainability in High-tech Equipment: Is Your Team Ready. *West Africa Symposium on Technology, Science, Sustainability, and Computing, 2015* in Gambia, West Africa.
25. **Burton, S. L.** (April 2-5, 2015). Ubiquitous Technology: Re-conceptualizing Mobile Technology in Non-Permissive Environments. *West Africa Symposium on Technology, Science, Sustainability, and Computing, 2015* in Gambia, West Africa.
26. Gee, B.; **Burton, S. L.**; & Burrell, D. (April 10-11, 2015). Diversity of technology in Education: Uncovering the Mystery Leading to a M-Learning Strategic Plan. *12<sup>th</sup> Annual Yale Bouchet Conference on Diversity and Graduate Conference* in New Haven, Connecticut.
27. Bessette, D., & **Burton, S. L.**, (August 13-15, 2014). Academic Career Development for Non-traditional Higher Education Environments. *Society for Applied Learning and Technology (SALT)*.
28. Bessette, D.; **Burton, S.L.**; & Brown-Jackson, K., (June 11-13, 2014). Quality process improvements for graduate e-learning programs: a framework implementation guide. *7th Annual International Conference on E-Learning in the Workplace, (ICELW)* in New York, NY.
29. **Burton, S. L.**; Brown-Jackson, K.; & Bessette, D. (May 21-23, 2014). Academics aligning with job readiness: battling the joblessness crisis for middle-skilled workers in the 21st century. *Joint Conferences 2014-Academic Business World International Conference and International Conference on Learning and Administration in Higher Education* held in Nashville, TN.

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30. Dawson, M. E.; Bessette, D.; White, Y. W.; Burrell, D. N.; & **Burton, S. L.** (May 21-23, 2014). Steering from the Business of Analyses Up to Writing a Request for Proposal: A Guiding Light through a Practitioner's Processes. *Joint Conferences 2014-Academic Business World International Conference and International Conference on Learning and Administration in Higher Education* held in Nashville, TN.
31. Bessette, D., & **Burton, S. L.**, (March 10-12, 2014). Methods in digital marketing through social media technology to advertise higher education blended learning programs. Virtual presenter for the *INTED - 8<sup>th</sup> International Technology, Education, and Development Conference* in Valencia (Spain).
32. Bessette, D., & **Burton, S. L.**, (March 10-12, 2014). The benefits of benchmarking non-traditional management programs to increase retention on higher education continuing education programs. Virtual presenters for the *INTED - 8<sup>th</sup> International Technology, Education, and Development Conference* in Valencia (Spain).
33. Bessette, D.; Brown-Jackson, K.; & **Burton, S.L.**, (March 7-8, 2014). Engineering higher education: a leading model that guides mobile technology to be in virtual classrooms for academics. *78th Florida Academy of Science Annual Meeting*, (FAS), in Ft Pierce, FL.
34. Bessette, D.; **Burton, S.L.**; Brown-Jackson, K.; & Dawson, M. E. (March 7-8, 2014). Sustained digital learning management systems for quality educational improvements. *78th Florida Academy of Science Annual Meeting*, (FAS), in Ft Pierce, FL.
35. Bessette, D., & **Burton, S.L.**, (November 22-23, 2013). A best practices model for technology delivery systems: Transforming mobile devices into virtual education. *Spaces and Flows Conference, 4<sup>th</sup> International Conference on Urban and Extra Urban Studies* in Amsterdam (Netherlands).
36. **Burton, S.L.**, Bessette, D. (2013). Transforming your organization to blended learning: A paradigm shift. *International Technology, Education and Development Conference (INTED2013)* virtual presentation in Valencia, Spain.
37. **Burton, S.L.**; Bessette, D.; Brown-Jackson, K.; & Grimm, F. (November 18-20, 2013). Transforming the mental paradigm on digital literacy through understanding andragogy and maximizing continuous education. *6<sup>th</sup> International Conference of Education, Research, and Innovation Conference (ICERI)* virtual presentation in Seville, Spain.
38. Bessette, D.; Brown-Jackson, K.; **Burton, S.L.**; Dawson, M. E.; & Lu, S. (November 18-20, 2013). Traditional Practices for Non-traditional Doctoral Students: Creative Ways for Advantages in the Higher Education Department. *6<sup>th</sup> International Conference of Education, Research, and Innovation Conference (ICERI)* virtual presentation in Seville, Spain.
39. Bessette, D.; Brown-Jackson, K.; & **Burton, S.L.**, (November 18-20, 2013). An analysis of Career building tools for online adjunct faculty: The sustainable effects of adjunct publishing. *Association for Continuing Higher Education (ACHE)* in Lexington, KY.
40. **Burton, S. L.** & Bessette, D., (October 22-24, 2013). Understanding and applying technology in faculty development programs. Lead presenter at the International Conference on Cognition and Exploratory Learning in Digital Age 2013 (CELDIA-IADIS) in Fort Worth, TX.
41. **Burton, S. L.**; Bessette, D.; Brown-Jackson, K.; & Burrell, D. N. (October 3-5, 2013). The Development of a Mentoring Program: A Case Study in Review. *Black Doctoral Network, (BDN) 2013* in Philadelphia, PA.
42. Bessette, D.: **Burton, S. L.**; & Dawson, M. (July 1-3, 2013). Flipped Technological Training and Development Using Quality Systems Management in The Public Services Field. *5th annual International Conference on Education and New Learning Technologies (EDULearn13)* virtual presentation in Barcelona (Spain).
43. **Burton, S. L.**; Bessette, D.; Brown-Jackson, K.; & White, Y. W. (August 14-16, 2013). Drilling down on cost-benefit component in today's information age. Society for Applied Learning Technologies Conference in Reston, VA.
44. **Burton, S. L.**; Bessette, D.; & Brown-Jackson, K., (July 1-3, 2013). Breaking down the knowledge barrier on cost-benefit factors in today's technological era. *5th annual International Conference on Education and New Learning Technologies (EDULearn13)* virtual presentation in Barcelona (Spain).



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45. **Burton, S. L.**; Bessette, D.; Brown-Jackson, K.; & Grimm, F. (July 1-3, 2013). Educating the educators: Re-tooling instructional chests of knowledge, skills, abilities and competencies to support technological and social changes plus deliver quality results. *5th annual International Conference on Education and New Learning Technologies (EDULearn13)* virtual presentation in Barcelona (Spain).
46. **Burton, S. L.**; Brown-Jackson, K.; & Bessette, D. (May 22-24, 2013). Project plan for continued information sharing and innovation at all levels: Review of a case study. *Joint Conferences 2013-Academic Business World International Conference and International Conference on Learning and Administration in Higher Education* held in Nashville, TN.
47. Bessette, D. & **Burton, S. L.**, (March 25, 2013). The involvement of professional and managerial practices and principles for online learners in virtual programs. Society for Information Technology & Teacher Education International Conference (ACE SITE) 2013 virtual presentation in New Orleans, LA.
48. Bessette, D.; **Burton, S. L.**; & Brown-Jackson, K. (March 8-9, 2013). Information technology and distance learning: A partnership entangled in cultural and social structures. *Florida Academy of Science (FAS)* in Miami, FL.
49. Bessette, D., & **Burton, S. L.** (March 8-9, 2013). Virtual publishing in social sciences for graduate programs. *Florida Academy of Science (FAS)* in Miami, FL.
50. Grimm, F., & **Burton, S. L.** (March 8-9, 2013). An international kidnap response model. Mitigating risk while increasing ROI in a non- permissive environment. *Florida Academy of Science (FAS)* in Miami, FL.
51. **Burton, S. L.**, & Bessette, D., (March 6-8, 2013). Delivering affectively in virtual environments: ROI and improved productivity. *Society for Applied Learning Technologies Conference* in Orlando, FL.
52. Bessette, D., & **Burton, S. L.** (March 7-9, 2013). A performance measurement tool for educational learning: A formulating plan for blended learning. *INTED - 7th International Technology, Education, and Development Conference* in Valencia (Spain).
53. **Burton, S. L.**, & Sawyer-Roberts, Janice. (August 17-19, 2011). Remote control: Enhance communication through virtual technology. *Society for Applied Learning Technologies Conference* in Reston, VA.
54. **Burton, S. L.** (June 10-14, 2008). Business ethics: The foundation of quality customer relations and integrity. *National Association for Black Accountants Conference* in Atlanta, GA.

### POSTER PRESENTATIONS (PEER-REVIEWED)

1. Thoms, C.L.V., & **Burton, S.L.** (2017, March 31). *It's our time: A new framework for diversity and inclusion for an enlightened society*. Poster session presented at the Annual Diversity Conference of the University of Rochester, Rochester, NY.
2. **Burton, S.L.**, & Thoms, C.L.V. (February 2014). Critical Thinking Guiding Learners to Succeed in the 21<sup>st</sup> Century. *Conference on Higher Education Pedagogy, (CHEP)* in Blacksburg, VA.

### INVITED TALKS, PRESENTATIONS & KEYNOTES

1. **Burton, S. L.** (July 24, 2016). Developing Your Business. Presented through the Canaan Business Network, Wilmington, DE.
2. **Burton, S. L.**, (April 23, 2016). Comprehending the Need for Mentorship and Coaching for Advancement. Seminar (3-part series) presented as a Service and Program Provider at the New Castle County Bear Library, in Bear, DE.
3. **Burton, S. L.**, (April 16, 2016). Cross-referencing Your Current Skills to Required skills for advancement, a working session. Seminar (3-part series) presented as a Service and Program Provider at the New Castle County Bear Library, in Bear, DE.
4. **Burton, S. L.**, (April 9, 2016). Understanding Your Position and Your Knowledge, Skills, and Capabilities. Seminar (3-part series) presented as a Service and Program Provider at the New Castle County Bear Library, in Bear, DE.
5. **Burton, S. L.**, & Lu, S. W. (August 2015). Millennials in the 21st Century Workplace. Seminar (Part 3 of 3-part series) presented as a Service and Program Provider at the New Castle County Bear Library, in Bear, DE.

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6. **Burton, S. L., & Lu, S. W.** (July 2015). Millennials: Understanding Work Etiquette. Seminar (Part 2 of 3-part series) presented as a Service and Program Provider at the New Castle County Bear Library, in Bear, DE.
7. **Burton, S. L., & Lu, S. W.** (July 2015). Millennials: Communicating Across Generations. Seminar (Part 1 of 3-part series) presented as a Service and Program Provider at the New Castle County Bear Library, in Bear, DE.
8. **Burton, S. L., & Burrell, D. N.** (June 2015). Redefining Your Career through Higher Education-Professional Certifications and Doctoral Programs. Talk presented at the 2015 AAGEN Leadership Workshop & Annual Awards Banquet, Arlington, VA.
9. **Burton, S. L.** (December 2012). Lighting of the National Christmas Tree Ceremony. Served to introduce live entertainment. Washington, DC.
10. **Burton, S. L.** (May 2011). Achieving Personal and Organizational Goals through Dynamic leadership. Paper presented at the Toastmasters International District 36, 2011 Spring Conference in Silver Springs, MD.
11. **Burton, S. L.** (December 2011). Lighting of the National Christmas Tree Ceremony. Served to introduce live entertainment. Washington, DC.
12. **Burton, S. L.** (December 2010). Lighting of the National Christmas Tree Ceremony. Served to Introduced live entertainment. Washington, DC.
13. **Burton, S. L.** (April 2008). Presentation Skills. YMCA of Delaware Youth Summit in Wilmington, DE.

## ACADEMIC & CONFERENCE REVIEWER

IGI-Global Academic Reviewer.....	2014-2024
International Conference on Machine Learning and Applied Network Technologies.....	2021-2022
Informing Science Institute, International Board of Reviewers.....	2013-2020
Academy of Management Annual Meeting.....	2013-2015
The Journal of Negro Education.....	2014-2015
Academic Business World International Conference.....	2013-2014
International Conference on Learning and Administration in Higher Education.....	2013-2014
Interdisciplinary Journal of E-Learning and Learning Objects (IJELLO) Journal.....	2013-2013
United States Association for Small Business and Entrepreneurship Journal.....	2012-2013

## HONORS AND AWARDS

Outstanding contributions to the Field Operations Directorate (FOD) Enterprise Collaboration Network (ECN) page redesign project .....	2019
Presentation Excellence Award by International Conference on Learning and Administration in Higher Education.....	2013
Serco Inc. Excellence award for “Exemplary efforts in support of the journey to excellence, through organic growth of a project from \$840K, to \$4mil plus. ....	2009
Peter Spencer Foundation’s in the Spirit of Self Determination Award.....	2007
Alpha Phi Omega National Service Fraternity’s Certificate for Outstanding Achievement.....	2007
Alpha Phi Omega National Service Fraternity’s Service Woman of the Year.....	2007
Beneficial National Bank USA’s Freda M. Caspersen Humanitarian Award.....	1996
Black Achiever in Business and Industry Award.....	1995

## PROFESSIONAL MEMBERSHIPS/AFFILIATIONS

PMI.....	2023-Present
ISACA.....	2023-Present
ISC2.....	2023-Present

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Human Capital Institute.....	<b>2011-Present</b>
Society for Human Resource Management.....	<b>2009-Present</b>
Southwest Civic Association, Wilmington, DE.....	<b>2004-Present</b>
• Treasurer    03/2004-03/2010	
Toastmasters International .....	<b>1994-Present</b>
• Toastmasters International, VP of Education.....	08/2011-06/2012
• Toastmasters International, VP of Personnel Relations.....	07/2010-06/2011
Gamma Sigma Sigma National Service Sorority.....	<b>1980-Present</b>
American Society of Quality.....	<b>2013-2022</b>
Asian American Government Executive Network (AAGEN) .....	<b>2014-2020</b>
Serves as an Executive Coach and on the Speaker's Bureau	
Post University's Cyber Advisory Committee.....	<b>2015-2018</b>
Presentation Proctor. Proctored 4 presentations during the Mid-Atlantic conference.....	<b>2014-2014</b>

### PROFESSIONAL REFERENCES

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